

## **BRIEF SUMMARY OF SCFO CUSTOMER SERVICE MEETING – 8/4/11**

(for CSLC website)

On August 4, 2011, the Southern California Field Office (SCFO) of the Marine Facilities Division (MFD) hosted a Customer Service Meeting at the Port of Long Beach Executive Board Room. Approximately 90 people attended the 2-hour meeting.

SCFO Supervisor Bob Chatman gave brief opening remarks and talked about his work history in the LA/LB ports. He worked for Crowley Maritime 11 years and transitioned over to California State Lands Commission (CSLC) where he has been employed for the past 19 years. He introduced and gave kudos to his field office staff for their unwavering support, dedication and professionalism. The Port of Long Beach was thanked for its hospitality and continental breakfast. He introduced Acting Division Chief Kevin Mercier, and then introduced the first speaker.

Frances Fazio, LCDR, Chief, Waterways Management Division, Sector Los Angeles /Long Beach, gave an update of port activity, Multi-Agency Strike Force Operations (MASFO), TWIC Verification, Roving Targeted HAZMAT, X-Ray Inspections and Radiation Portal. LCDR Fazio also touched on the Cabrillo Beach Boosters current project: restoration and preservation of Angel's Gate Lighthouse, and the Central California Area Maritime Security Committee (AMSC) tentative scheduled meetings and workshops.

Laura Kovary, BP/ARCO Port Superintendent, presented an outline of the key roles of the Emergency Dispersal Plan, and the important role each agency will play in the dispersal under emergency and/or threat, (i.e., COTP, Marine Exchange, LA/LB Pilots, Tug Companies). The Emergency Dispersal Plan is in its final stages and should be signed by the COTP in the very near future.

Alex Augustin, CSLC, Associate Engineer Petroleum Structures, gave a Powerpoint presentation of the Great Tohoku Earthquake. It was the most powerful known earthquake to have hit Japan, and the fifth most powerful earthquake in the world overall since modern record-keeping began in 1900. He specifically touched on port structures and how these structures were able to withstand an earthquake of this magnitude due to strict building codes. The American Society of Civil Engineers (ASCE), and the Coasts, Oceans, Ports, & Rivers Institute (COPRI) sponsored the trip.

Martin Eskijian, CSLC, P.E., Sr. Engineer, Petroleum Structures, gave a MOTEMS update: There are currently 11 High Risk, 17 Medium Risk and 3 Low Risk Marine Oil Terminals under State Lands jurisdiction. There are three new proposed marine oil terminals: Pittsburg, California; Pier 400, Port of Los Angeles; and Point Loma, San Diego. State Lands is currently reviewing moderate and low risk audits in addition to projects/rehabilitation review/approvals and Terminal Operating Limits (TOLs).

Scott Gooden, Tesoro, Terminal Manager, as well as CSLC Specialists Daryl DeCarr and Jim Porter discussed events which lead up to the M/T AJALLAA spill. The vessel's 3<sup>rd</sup> engineer conducted an internal ship transfer without following proper procedures. Mr. Gooden shared Tesoro's new procedures in place to mitigate an event of this nature from reoccurring. (i.e., question(s) added to the pre-arrival checklist discussed during the pre-transfer conference). State Lands personnel shared information concerning the quantification of the amount spilled and how they came to the conclusion that the quantity report was far less than what was actually spilled.